

## The Family Practice Western College Patient Participation Group

### Resume of the meeting held 18.09.17

**Present:**

Keith Minty ( KM)	Ruth Baker (RB)
Dr Mark Rush ( MR)	Jane Redman
Ann Nicholls	
Ilfra Jarman	
Jim Jarman	
Georges Ware	
Ann Light	
Paul Roberts (PR)	
Ian Goodenough	

**Apologies:**

Jill White (JW)	
Penny Dobson	
David Shelton	

**1.0 Merger of the three CCG's ( Clinical Commissioning Groups)**

KM confirmed that the three local CCG's had voted to merge with South Gloucester and North Somerset into one corporate body. At the same time, the new CCG will accept delegated commissioning of local services from NHS England. Please see attached letter from Julia Ross Chief Executive which details the background to the decision. The new organisation will be in place by 01.04.18. Name yet to be decided.

**2.0 NAPP (National Association of Patient Participation) <https://www.napp.org.uk/>**

Whether to join NAPP had been discussed with the partners. The website offers lots of general information which is freely available. It was not felt that joining the group would provide a significant additional benefit to the group.

**3.0 Closure of the Prescription line.**

The prescription line for ordering repeat medication has been in existence for many years. With the introduction of Electronic prescribing (EPS) and pharmacy collection and delivery services, the functionality of the prescription line is now outdated. The line will close on 30.09.17. All patients using the service over the past two months had been contacted and the closure has been publicised in the practice. Alternative methods to order prescriptions are as follows:

- On line via EMIS access.
- Using a pharmacy collection and delivery service.
- Handing the right hand side of the prescription into the practice.
- Use of the order slips displayed near the reception door.
- Calling at the practice.

#### **4.0 Flu Clinics and PPG representation**

Flu clinics will commence on Saturday 23.09.17 and weekday afternoons. All eligible patients have been contacted by text or letter.

Members of the PPG were asked to attend clinics to advise patients of the PPG and to try to recruit new members.

#### **5.0 Update on Practice Matters**

KM confirmed the following:

- We have managed to obtain part funding from the CCG to refurbish the treatment room. Currently we are in negotiation with the Conservation Officer to agree the final design. Work is expected to take 3-4 weeks and must be completed by 31.03.18.
- Although we were finally awarded funds towards the employment of a pharmacist the terms of the scheme had changed and was no longer cost effective for the practice. It has been decided to arrange some consultancy work to improve the effectiveness of electronic prescribing process for the practice.
- The practice has been successful in obtaining part funding for the installation of a new phone system. This should be installed early in the New Year and will provide improved functionality.
- We are pleased to confirm that the practice has won an award in the Bristol in Bloom competition. Well done to Dave the gardener for all his hard work!
- The practice held its Quarterly GP Education session last week. Subjects included the following:
  - Cardiology update
  - Polypharmacy (patients on multiple medications)
  - Safeguarding children and Adults update
  - Review of complaints and significant Events
  - Sharing of learning points
  - IT update
  - Coaching skills.

#### **6.0 Ten Idea's before the next meeting**

Prior to her holiday JW (Chair) had asked for members to contact her before the next meeting with ideas for projects the PPG could undertake or subjects which may be of interest. Please contact Jill by e-mail.

[jillwhitemusic@gmail.com](mailto:jillwhitemusic@gmail.com)

#### **7.0 Obesity**

RB raised the issue of obesity and how the practice deals with this. MR confirmed that overall the incidence in the practice is low but it is a major factor when referring for hospital treatment.

See NHS Choices website for more information

<http://www.nhs.uk/conditions/Obesity/Pages/Introduction.aspx>

Patients with a body mass index (BMI) in excess of 28 are signposted to relevant local services run by Bristol City Council on behalf of Public Health England. These include self-help, subsidised gym membership and Slimming world vouchers etc.

Patients with a BMI in excess of 40 may require referral to secondary care who operates a three tier system of intervention which may, in extreme cases, require surgery.

MR confirmed that weight loss is generally achieved by a combination of exercise, smaller portion size and healthy eating.

#### **8.0 New PPG Members.**

PR confirmed that he had recently spoken to four patients leaving the practice to see if they would be interested in joining the PPG. KM will contact them by e-mail before the next meeting.

**Date of Next Meeting- Monday 20.11.17 7.00PM at Western College.**