

The Family Practice Western College Patient Participation Group

Resume of the meeting held 16.01.17

Present:

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|------------------------|----------------|
| Keith Minty (KM) | Penny Dobson |
| Dr D Smyk (DS) | Ann Nichols |
| Jill White (JW) Chair | Ian Goodenough |
| Georges Ware | Paul Roberts |
| Jim Jarman | Jane ward |
| Ilfra Jarman | Jane Redman |
| John Plumb | |
| Catherine Eva | |
| Ann Light | |

Apologies:

| | |
|--------------|--|
| Ruth Baker | |
| R Barot | |
| S Brazendale | |
| | |

Government criticism

Following government criticism in the media over the weekend the PPG members request it to be noted that they fully support the practice in terms of its opening hours and current service provision.

Members suggested that they might write to the MP- contact details as follows:

http://www.debbonaire.co.uk/casework_mp

The Action points from the previous meeting were read and confirmed as accurate.

Matters Arising from Action Points 21.11.16.

1.0 KM confirmed that the STP (Sustainability and Transformation Plan) for Bristol CCG had now been issued. Please see link including ability to down load PDF and see short video clip by Robert Woolley the Chief Executive of UHB.

<https://www.bristolccg.nhs.uk/about-us/sustainability-and-transformation-plan/>

KM confirmed that One Care Consortium were in discussions with the CCG/ NHS England as initial proposals showed a 15-20% increase in workload for Primary Care as a result of the plan with no additional funding.

2.0 JW requested possible speakers for future meetings. The following were mentioned:

- Tony Hall- Dementia.
- A representative from One Care to explain the new arrangement and plans.
- Practice pharmacist.

PPG Terms of reference.

KM was asked to re-circulate the terms of reference of the PPG this as follows:

Helping to Improve Services

- Providing feedback from patients on various matters.
- Monitoring the accessibility of practice communications.
- Helping to design new services.
- Exploring the changing needs of patients

Offering support to Patients

- Offering practical help (Flu clinics etc.)
- Volunteer transport services
- Carer groups
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Providing Information

- Helping to arrange Health Fairs
- “Expert patients”
- Input into newsletters.
- Health Promotion.

Times of Future Meetings:

It was agreed that in order to provide additional time and ease of entry meetings would commence at 6.30pm in future. Anybody unable to arrive by 6.30 to ring Jill White on 07909990299 to enable entry.

Dates of Future Meetings:

These were changed slightly as follows:

13.03.17
15.05.17
17.07.17
18.09.17
20.11.17

One Care Consortium Update

JW confirmed that she remains on the PPG for One Care Consortium. This organisation was formed and funded as part of the Prime Ministers Challenge Fund with the aims of improving access in Primary Care and to promote more efficient working.

For details see:

<http://onecareconsortium.co.uk/>

A number of projects have been undertaken including the following:

- Mental health Nurse provision in practice
- Physiotherapy project
- Additional phlebotomy
- E- consulting
- Improving prescription efficiency in practice.
- Extended hours

- Weekend reviews for patient in danger of hospital admission.
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Funding will cease on 31.03.17. In order to continue some of the work initiated and provide a voice for Primary Care in commissioning decisions the organisation will operate as a limited company with effect from 01.04.17. Funding will be by way of contribution from each practice and from NHS England.

<https://www.endole.co.uk/company/09026476/one-care-consortium-limited>

One Care Consortium Ltd will be looking for a Patient Representative post. This will be advertised and JW will circulate this in due course. Some expenses will be paid.

Staffing Update:

1. Lucy Hastings HCA has resigned and been replaced by Parastoo Blook-Nakhjiri.
2. Ruth Hastings Nurse Practitioner leaves on 15.02.17.
3. The partners have advertised for a six session partner. Interview date 10.02.17
4. Following the end of the One Care Mental health project we are planning to employ the mental health Nurse across the Federation Group.
5. We have made an application to NHS England to part fund a pharmacist across the Federation Group.
- 6.

Telephones:

1. Additional lines should go live on 01.02.17

Premises:

1. Following the decision by NHS England not to part fund the extension the practice is investigating remodelling the current Treatment room to provide individual rooms for clinicians. This is currently being discussed with English Heritage. An application for an Improvement grant has been made to NHS England and we await a decision. Work would be expected to take two months. Treatment room facilities would need to be provided in Portakabins in the car park whilst work was undertaken.

GP Update:

Dr Smyk advised the following:

- Following the retirement of Dr Kalfayan and the emigration of Dr Freudenstein the practice has seen some substantial change but had been able to recruit an excellent team of Associate (salaried) GP's and are hoping to recruit a further partner to the team.
- Working with local practice under the Healthwest banner was going well. The federation represented a patient group of 45000 and this is in line with the preferred NHS England model for future working.
- Despite constant challenges morale remains good.

Discussing preferred methods of communication and invigorating the PPG membership.

Discussed briefly. Members were asked to consider these issues for discussion at the next meeting 13.3.17

JW suggested attending a Thursday baby clinic to chat to mother's about their views and what they would like the PPG to do. Please contact Jill White on jillwhitemusic@gmail.com

Use of practice website.

The practice website contains a tab for the Patient Participation Group:

<http://www.fpwc.nhs.uk/ppg.aspx>

This contains details of the group and previous minutes are available on the second tab. The website will be amended to show JW's contact details.

Prime Ministers call for seven day working 8.00am to 8.00pm.

The PM has announced that future funding will be linked to GP's providing seven day access 8.00am to 8.00pm. Practices that do not provide this service will be penalised financially. No details have been provided. PD asked that this be an agenda item for the next meeting to consider need and implications.

Meeting closed at 8.10pm.

Agenda items carried forward:

1. Discussing preferred methods of communication and invigorating the PPG membership.
2. Prime Ministers call for seven day working 8.00am to 8.00pm.
3. Practice pharmacist and the work undertaken.

Post Meeting Notes.

JW confirms the following details having attended the One Care Consortium Meeting 17.01.17

One Care Ltd., which comes into operation in April - will NOT be a Charity but a Company by Ltd Guarantee.

The Job Description for the PATIENT REPRESENTATIVE on the BOARD of ONE CARE LTD., is likely to be advertised in late March / early April.

I will email last night's Power Point presentation once I receive it.

The next One Care Consortium meeting will be the last in its present guise - Wed 15.3.17 - at the Holiday Inn 18.30 - 20.30hrs. It is hoped, though not certain, that similar opportunities for PPG reps to meet up may well still occasionally continue.

I asked the administrators to circulate a questionnaire to request the size of all the PPGs across the BSSNG. Having requested a show of hands to get an idea of how the numbers stacked up last evening it seems to me that you Keith had achieved a very respectable number of participants! I also think that Family Practice may well enjoy the most educated and largest group!