

The Family Practice Western College Patient Participation Group

Resume of the meeting held 14.03.16

Present:

Keith Minty	
Nicola McGuinness	
Jill White	
Penny Dobson	
Jim Jarman	
Ilfra Jarman	
John Plumb	
Catherine Hutton	
Ian Goodenough	

Apologies:

Ruth Baker	
Catherine Eva	
Georges Ware	
Ann Light	

Update on PMS Review

The review is still ongoing and not finalised.

1. Historically the practice was legitimately funded under a PMS contract with historic income dependent upon which PMS wave involved. This has meant a disparity of income across the City which NHS England is keen to address. The PMS contract does not contain a definition of care services (phlebotomy, wound dressing and other Treatment Room activities.)
2. Our current core funding equates at £82.45 per patient based on our actual list size (14029 as at October 2015)
3. The proposed funding is £75.49 per patient based on a “weighted List” (i.e. flexed to include age, deprivation, local council ward, disease prevalence etc.). This means we lose the funding completely for 2218 patients with the reduced level being paid on the rest. The gross loss of income is £269K phased over 5 years.
4. NHS England has devolved the process of re-investment of these funds to the CCG. They propose to reimburse practices with £12.26 per weighted patient in exchange for providing a basket of services to include phlebotomy, wound dressing etc. Final details not yet available.
5. Net impact is therefore a reduction in income of £125000 phased over a 5 year period.

6. Some practices do not lose income but local practices in the North and West lose substantially as a result of the move to a weighted list.

PPG members expressed concern about the reduction in funding and offered support in campaigning or joining with a letter to patients explaining the situation and how service is likely to be impacted.

Changes since last meeting

1. Appointment of a Nurse Practitioner to run Emergency Surgeries.

In February we appointed Ruth Hastings as a Nurse Practitioner to run the daily emergency (Duty) clinic. This will be in conjunction with a GP. Ruth is able to prescribe and order test results and radiology. She will be working 4 days per week. Initial feedback from patients has been positive.

2.0 Submission of Planning Application for extension

A planning Application has been submitted to BCC for an extension comprising two treatment rooms and 5 multi-purpose consulting rooms. The design has been revised to a single storey building and eliminates much of the objection to the previous application.

Funding by NHS England is currently on hold but they have agreed to fund all preliminary costs to keep the development on track.

3. E- Consulting

The practice is currently trialling consulting by e-mail accessed via the website. This guarantees a response within 24 hours and includes symptom checker and signposting information. For details see www.fpwc.nhs.uk

4.0 Patient Signposting

Every patient requesting an appointment is now asked to give a brief explanation of their symptoms to enable them to be signposted to the most appropriate clinicians who may not be a GP.

5.0 Mental Health Nurse

The practice has been successful in obtaining a Mental Health Nurse commencing 11.04.16 who will work full time in the practice for a 12 month period.

6.0 Physiotherapy Project

The practice will be involved in phase two of a physiotherapy project which will enable eligible patients to have same day telephone contact with a physiotherapist followed by a face to face consultation if necessary. The current waiting time for physio is in excess of 8 weeks.

Staff Changes:

- Dr Ahmad was appointed a Partner T Horfield Health Centre.
- Dr Tan is currently on Maternity leave.
- Dr Kalfayan has reduced his sessions from 7 to 4 per week.
- Dr Veronica Boon has been appointed to work 4 sessions per week.
- Dr Jenna Powell has been appointed to work 4 sessions from mid-June.
- Wendy Rogers Finance and IT manager will become self-employed from 01.04.16
- Marian Simons Practice Nurse has moved to Stevenage to be closer to family members

- Joanne Howell Practice Nurse has become full time

Federation with Whiteladies Road Health Centre and Pembroke Road

We continue to work collaboratively with our local practice partners. Developments include:

- Agreement on a name- Health West for collaborative projects.
- Appointment of a joint IT Manager for the Family Practice and Whiteladies Health Centre.
- The introduction of results by text service with effect from April 2016.

Dementia Café

Our colleagues at Pembroke Road already run a Dementia Café but have run out of room. We are hoping to extend this service to the patients of all three practices locally during 2016. If you are interested in helping please contact Keith.Minty@gp-L81090.nhs.uk 0117 9464921

Treasurer of the Monday Lunch Club

After very many years Dr Jarman has announced his intention to retire as Treasurer of the Monday Lunch club. Turnover is circa £1500 per annum and the issue of around 20 cheques per annum. There is no need to attend the Lunch Club. If anyone is interested in taking over this role please contact Keith.Minty@gp-L81090.nhs.uk 0117 9464921

RSVP

The practice intends to advertise for volunteers for RSVP. This is a voluntary organisation involved in providing volunteers for transport, caring, shopping and befriending. Free training and support is provided. For further information see

www.rsvp-west.org.uk

Phone 0117 922 4392

Temporary Patients

The issue of Temporary Patients was discussed. These are patients who are registered at another practice in the UK but require short term assistance when on holiday or staying with relatives. KM explained the following:

- The practice receives a nominal sum from NHS England to fund this work (the practice where the patient is registered continues to receive full funding).
- On many occasions the patient can obtain repeat prescriptions from their own practice or by visiting a local chemist.
- With pressure on the appointment system generally it was felt that we should give priority to our own patients.
- We continue to provide care in any situation which it defines as “immediate and necessary” i.e. a serious accident outside the premises; a patient requiring medication for a life threatening condition.

The position with students was discussed as this is a particular issue where students spend substantial times at home but are registered with the GP at University. It was agreed that the current system of funding was unfair and should be split on a pro rata basis.

Date of next meeting: Monday 23rd May 2016 - 7.00pm at Western College.