

The Family Practice Western College Patient Participation Group

Resume of the meeting held 13.03.17

Present:

Keith Minty (KM)	Penny Dobson
Dr J Baker (JB)	Ruth Baker
Jill White (JW) Chair	Ian Goodenough
Georges Ware (GW)	Paul Roberts
Jim Jarman	
Ilfra Jarman	Jane Redman
Ann Nicholls	
Catherine Eva (CE)	
Ann Light	

Apologies: Nil

Presentation by Tony Hall Bristol Dementia Action Alliance.

Tony Hall gave an informative presentation upon the work undertaken by the Bristol Dementia Action Alliance to improve awareness of Dementia. Full details can be found on the website:

<http://www.bristoldaa.co.uk/>

Dementia Awareness Week is 14-21 May- for details see:

http://www.alzheimers.org.uk/info/20167/dementia_awareness_week

CE expressed some concern at the speed of diagnosis of patients with Dementia. JB confirmed that this had improved over the past two years. Dr Smyk is the designated Dementia GP and meets monthly with the specialist nurse to discuss cases and to signpost the help available for patients and carers. JB confirmed that although medication is routinely prescribed, there is still no cure for dementia.

Update on Practice Issues- KM

- The winter period had passed relatively uneventfully. Lots of viral illness but no major flu outbreaks. The practice had managed to cope on reduced staffing levels in the Treatment Room.
- In conjunction with One Care we are now offering Saturday opening for pre booked routine appointments at one practice each Saturday (in conjunction with Whiteladies Health Centre and Pembroke Road.)

- From April to September there will be a similar arrangement for Long Acting Reversible Contraception (LARC- Coils and implants).
- New phone lines will be installed 12.04.17
- Pharmacy bid failed the latest round of applications but will be reviewed again in May.
- The Plans for the upgrade of the Treatment room have been submitted to English Heritage for comment. Funding application from NHSE has been declined.

GP Report- JB

- The partners advertised for a six session partner. We were lucky enough to have several suitable candidates.
- We have appointed Dr Ash Sachdeva as a 6 session partner starting in May. Ash currently works at Hartwood Health Centre in south Bristol but lives in the area having been a patient here until recently. His wife is a hospital specialist. He is enthusiastic and has interests in minor surgery and care of the elderly.
- We continue to have an excellent team of Associate (salaried) GP's and are hoping to recruit a further partner to the team. Dr Powell is on Maternity leave until June.
- Despite constant challenges morale remains good.
- Working with local practice under the Healthwest banner is going well. We have started some additional Saturday surgeries seeing routine patients from throughout the Federation. The federation represents a patient group of 45000 and we also have links with Student Health who serve a further 20000 patients.
- We are in the process of appointing Teresa, our mental health nurse, to work across the 3 practices.

One Care Consortium- JW

The new incorporated company had met for the first time. It has produced a document

“Healthcare without Walls” as a response to the STP. This is being considered by NHSE.

Obtaining new membership to the PPG- JW

JW discussed methods of obtaining a more diverse membership to the PPG. Ideas included:

- Attending the vaccination clinic.
- Text messages to selected age groups.
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KM confirmed the PPG terms of reference:

PPG Terms of reference.

KM was asked to re-circulate the terms of reference of the PPG this as follows:

Helping to Improve Services

- Providing feedback from patients on various matters.

- Monitoring the accessibility of practice communications.
- Helping to design new services.
- Exploring the changing needs of patients

Offering support to Patients

- Offering practical help (Flu clinics etc.)
- Volunteer transport services
- Carer groups
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Providing Information

- Helping to arrange Health Fairs
- “Expert patients”
- Input into newsletters.
- Health Promotion.

Fund Raising for Practice Equipment - JW

JW enquired whether there was any enthusiasm for raising funds for practice equipment. KM confirmed that Blood pressure monitors cost circa £40 and the new ECG machine has cost £1000. New chairs will be required in the waiting area soon. To be discussed at next meeting.

Speaker at Meetings

GW questioned the value of having speakers at meetings. Following debate it was agreed to have these on relevant subjects at alternate meetings.

Date of Next meeting: 15.05.17 at Western College- Starting time to be confirmed.

Agenda items to Jill White by 08.05.17 jillwhitemusic@aol.com