



ONLINE SERVICES

'Online services' is the phrase we use to talk about the many ways our patients can access information and support online. It includes:

- Use of services such as the **NHS App** or **Patient Access** to **book appointments**, **order prescriptions** and **view your medical record** online.
- Submitting a problem or request to a GP online via an **online consultation**.
- Submitting an online request for a **sick note** or a **repeat prescription**.
- Using our various other **online forms** to update your medical information or raise a query with the practice team.

Please note: Online booking of appointments has been suspended until further notice.



ONLINE CONSULTATIONS

Complete a simple form about your problem or request, your GPs decide on the best treatment for you and respond with advice, a prescription or an appointment.



ORDER A PRESCRIPTION

Order prescriptions online through your Patient Access account or via our dedicated prescription request email address.



GET ONLINE ACCESS

Save time and take more control of your health with 24/7 access to online health services.



PROSPECTIVE ONLINE ACCESS

How you can view your medical records through your online account.



Providing NHS services

Take control of your healthcare

Patient Access connects you to local health services when you need them most. Book GP appointments, order repeat prescriptions and discover local health services for you or your family via your mobile or home computer. Sign in with ease using your NHS login.

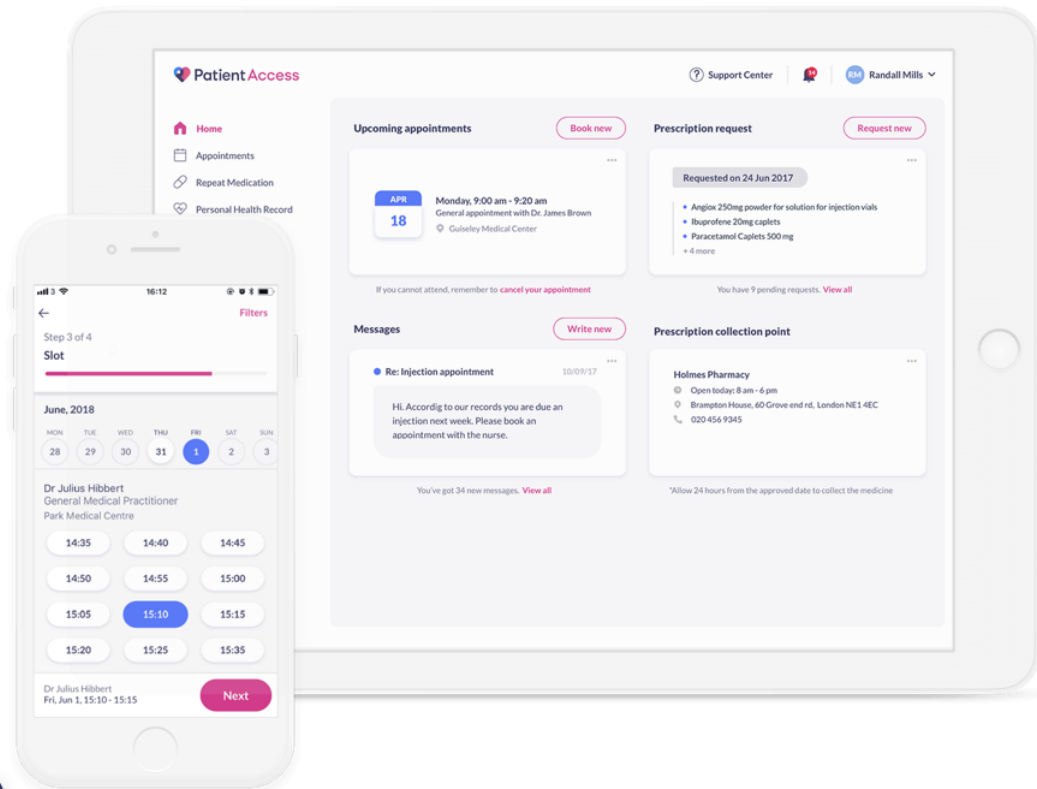
[Sign in](#)

[Register](#)



Remote access to your GP services

Remote access to your GP services



- **GP Appointments from home**

Talk to your GP practice at a time that suits you from home with a phone or video appointment

- **Order repeat prescriptions**

Request repeat prescriptions online, with delivery of your prescription to your preferred pharmacy

- **Message your practice**

Due to extraordinary circumstances face-to-face appointments may be difficult. Message your practice directly

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We're here for you

RALPH LUMBER
NHS number: 454 113 3970

- [View your messages](#) >
- [View your GP health record](#) >
- [Order a repeat prescription](#) >
- [Get your NHS COVID Pass](#) >
- [Book or manage a coronavirus \(COVID-19\) vaccination](#) >
- [Linked profiles](#) >
Access services for someone else
- [Find NHS services near you](#) >

Be part of health research

 Advice  Appointments  Prescriptions  Your health  Messages

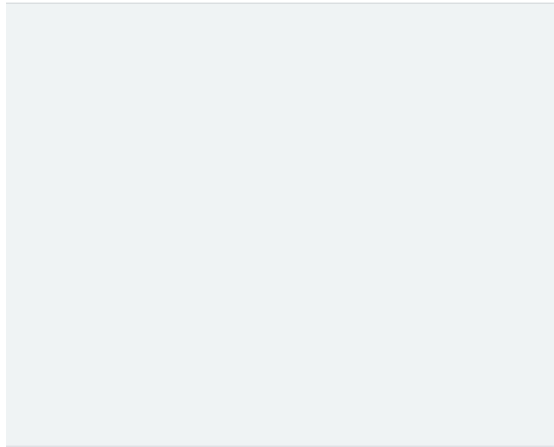
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Prescriptions

[Order a prescription](#)

- [View your orders](#) >
See repeat prescriptions you have ordered
- [Your nominated pharmacy](#) >
Cotham Pharmacy



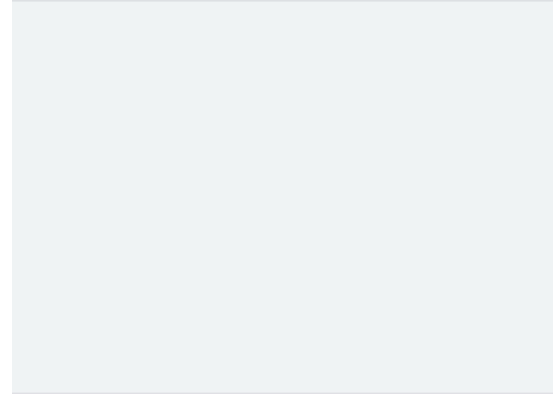
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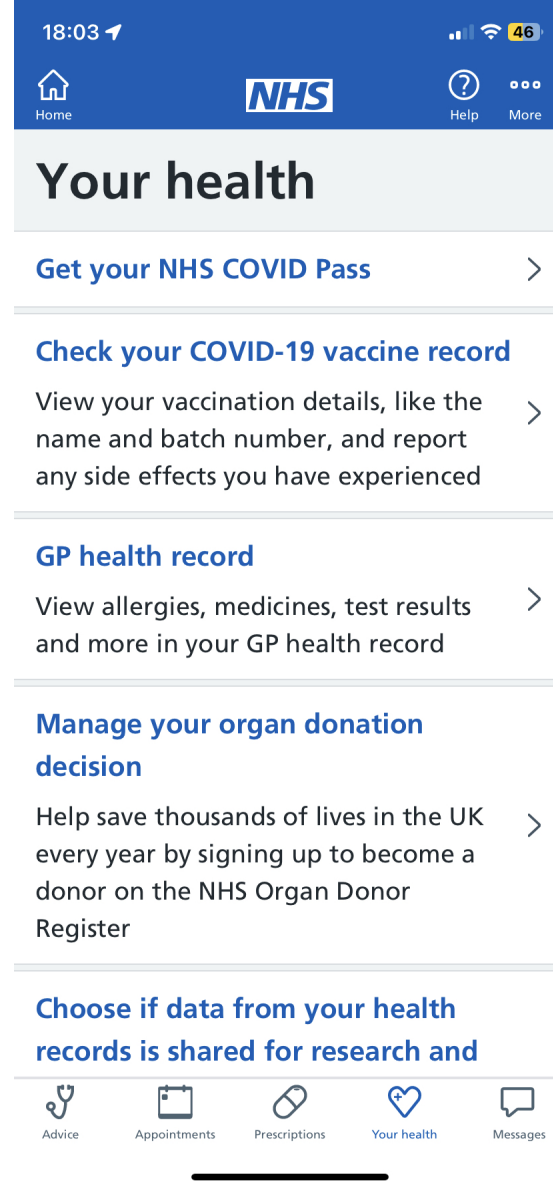
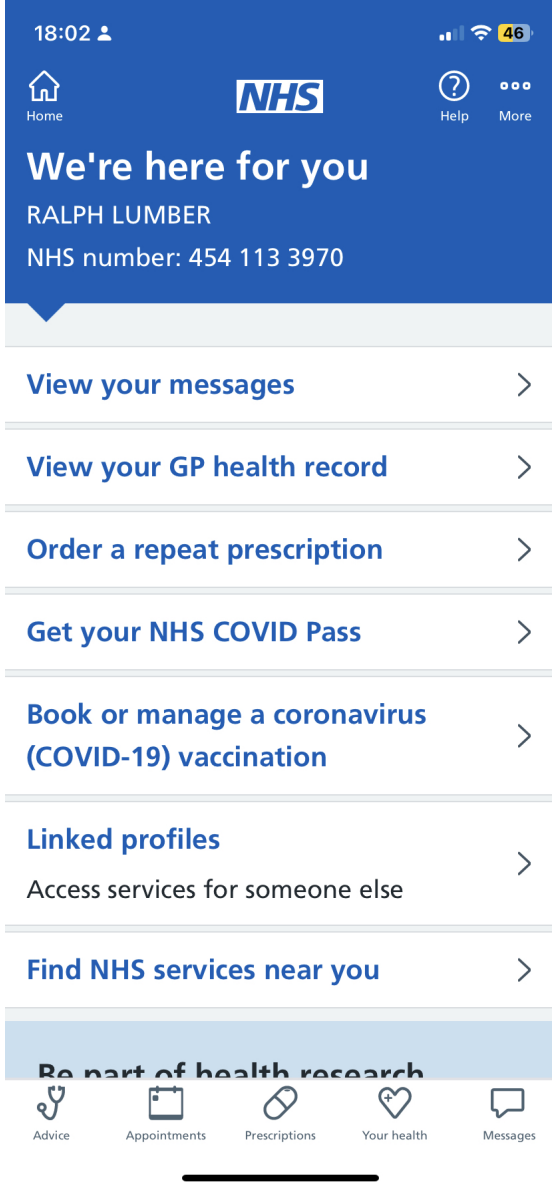
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Appointments

- [GP surgery appointments](#) >
View and manage appointments at your surgery
- [Hospital and other appointments](#) >
View and manage appointments, like your referral appointments
- [Book or manage a coronavirus \(COVID-19\) vaccination](#) >



 Advice  Appointments  Prescriptions  Your health  Messages



Action Plan

Help patients setup the app on their phone.

Run training courses 1st Monday in every month at 2pm for 1 hour.

PPG at PCN level to take over initiative.

Buy in from all 3 PPGs.

Buy in from all 3 practices.

Resources from PCN – room & facilities.

Volunteers from PPG members.